

SSG-5 and SSG-20 EOL Announcement –

Frequently Asked Questions

What is being announced?

On the first week of July, Juniper will issue an End of Life (EOL) announcement for the SSG-5, SSG-20 and Branch Interface card product lines. This announcement is not applicable to SSG-140, SSG-320M / SSG-350M, SSG-520M / SSG-550M, ISG and NS hardware platforms.

What are the key dates?

Mile Stone	Dates
EOL Announcement	July 08, 2014
Last Order Date	Jan 08, 2015
End of Support	Jan 08, 2020

When will other SSG (SSG-140, SSG-320M/350M, SSG-520M/550M), ISG and NS products be EOLed?

Juniper will NOT be announcing EOL for SSG-140, SSG-320M / SSG-350M, SSG-520M / SSG-550M, ISG or NS 5000 Series at this time. Juniper does NOT plan to announce EOL on these platforms in 2014.

Why only SSG-5 and SSG-20 and not others?

There are several SSG-5 and SSG-20 components that are already EOL and not available in the market. Juniper only has inventory of these products to meet the demand till Jan 08, 2014 and RMA's till Dec 31, 2019.

Where is the list of SKUs that are going EOL?

Please find the list in a attach spread sheet



SSG_SKUs_EOL.xlsx

Why Juniper is announcing EOL of the interface cards for the SSG-140, SSG-320M/350M, SSG-520M/550?

Branch Interface cards are the WAN interface PIMs shared with J Series product families. With J Series EOL, the demand for these interface cards has gone down considerably and there are components of these cards that have been EOL'd limiting availability.

What products in Juniper replace SSG-5 and SSG-20?

	SSG-5	SRX100
CPU	Intel 1 Core 533Mhz	Cavium 2 Core 500Mhz
RAM	256MB	2GB
On-board Ports	7xFE	8xFE
Firewall IMIX Performance	90 Mbps	200 Mbps
IPSec VPN Performance	40 Mbps	65Mbps
Wireless	Optional	via AX411
Backup Interface	Serial / V.92 / ISDN	3G / 4G (via CX111)

	SSG-20	SRX210
CPU	Intel 1 Core 533Mhz	Cavium 2 Core 600Mhz
RAM	256MB	2GB
On-board Ports	5xFE	2xGE + 6xFE
Firewall IMIX Performance	90 Mbps	250 Mbps
IPSec VPN Performance	40 Mbps	85Mbps
Wireless	Optional	via AX411
Backup Interface	2	1

Where do I find more details on SRX?

Please refer below link for more details on SRX.

<http://www.juniper.net/us/en/products-services/security/srx-series/>

What happens when a customer needs to RMA an EOL product?

Customer Service has sufficient inventory of SSG-5 and SSG-20 SKUs to address RMA cases till end of support i.e. Jan 08, 2015.

What about the software support i.e. Screen OS?

Screen OS 6.3 support will be extended to Jan 08, 2020 and beyond. There will bug fixes, patches available on the latest maintenance release of Screen OS 6.3. But please note there will no feature enhancements on Screen OS.

Will there be any new hardware products based on Screen OS?

No, no new hardware is planned for Screen OS

Will Juniper be providing training, tools, and incentives for partners to take advantage of the market opportunity for ScreenOS to Junos migration?

Yes, Juniper will have a number of training, tools, incentives, and PS Support options that Juniper partners can leverage to migrate their customers from ScreenOS to Junos on the Juniper Partner Center portal in Mid-July.

What is Juniper's plans on integrated WLAN on SRX? SSG-5 / SSG-20 had integrated WLAN.

There are long-term plans for integrated WLAN on SRX. In the short term the recommended solution is SRX+AX411.